



# GUARANTEE

Is hereby granted to

24 Lake Road, Hoylake

To certify that the work carried out on the property will not  
Flake, chip, crack or peel for a period of 15 years

Date issued: 25th march 2011

A handwritten signature in black ink, appearing to read "John Smith", written over a horizontal line.



**Whereby the company guarantees to you that the product applied on the surface ("the surface") at the premises will not flake, chip, crack or peel for a period of 15 years from the date hereof subject always to the following terms and conditions: -**

1. You shall report all immediate patent or obvious defects in the product or the manner in which it was applied no later than 1 month from the day the Works have been completed by the Company. In default the Company shall not be liable for such defects at all.
2. In addition to its statutory obligation but subject to the exclusions stated in this guarantee the Company will repair and defect in its workmanship or the Product for an initial period of 180 calendar months from the date of completion of the Works free of charge, provided that:
  - 2.1 You have made all payments due concerning the Price.
  - 2.2 You are not in any arrears with any loan agreement entered into by you regarding the purchase by you of the product.
  - 2.3 You supply written notice of any defect to the Company's Head Office and addressed to the Service Department promptly upon the appearance of such defect.
3. No guarantee hereunder applies to or covers the Product or the Works or any alleged defect therein where or to the extent that the product: -
  - 3.1 Has been applied to gutters, pipes, plinths, cables, metal surfaces, bitumastic coated surfaces, red oxide coated surfaces or any plastic UPVC surfaces.
  - 3.2 Is subject to efflorescence;
  - 3.3 Is subject to mechanical or physical disturbance (which is unconnected with the Work); or
  - 3.4 Is subject to the effects of heavy slip subsidence or settlement of the surface or the premises under or around the surfaces or the effect of excessive thermal movement of the Surfaces of the Premises.
  - 3.5 Are subject to the efforts of any defect in the design materials or construction of the surfaces or the Premises and all liability on the Company for any damage to or defect in the Product arising from such causes is hereby excluded.
4. By the nature of the Product, discolouration or staining may occur following completion of the works, which are not covered by this guarantee and for which the Company shall not in any event be liable.
5. The Company shall not be liable under the guarantee provided in this document for any condensation or rising damp in walls structures where there is no damp proof course, where the existing damp proof course has failed (either before or after the Works are affected) for any reason unconnected with the Works or the Product or where damp is caused by any defect in the design or construction of or materials used in the Surfaces or the Premises, or due to contaminated surfaces.
6. The Company shall further also not be liable at all under the guarantees provided in this documentation for any defect in the Product if it has been over painted, over coated or treated with any substance other than a product duly authorised by the Company.
7. Where repair to or replacement of any part of the Product or the Works may be required under this guarantee the Company may in its discretion repair or replace only that part which is affected or defective and shall not be liable to replace other parts of the works, despite differences in the ageing, weathering and appearance.
8. Despite and clause herein, nothing shall be construed as excluding any of your statutory rights if such exclusion is prohibited.

**Name:** Roberts                      **Contract Number:** PD/03589                      **Colour:** Trowel Tex – Dawn Mist

**Permashield, Po Box 272, Leeds, LS16 0DB,  
Telephone 0800 023 2209, Fax, 0113 2745158.**